SUMMARY OF CHANGES TO
DOD 7000.14-R, VOLUME 5, APPENDIX E
“RESPONSIBLE OFFICES FOR CLAIMS, ADVANCE DECISIONS, REQUESTS FOR RELIEF OF LIABILITY AND WAIVERS OF ERRONEOUS PAYMENTS”

All changes are denoted by blue font.

Substantive revisions are denoted by a ★ preceding the section, paragraph, table or figure that includes the revision

Hyperlinks are denoted by underlined, bold, italic, blue font.

<table>
<thead>
<tr>
<th>PARAGRAPH</th>
<th>EXPLANATION OF CHANGE/REVISION</th>
<th>PURPOSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Multiple</td>
<td>Revises appendix with updated addresses and phone number for the offices responsible for claims, advance decisions, relief of liability, and waiver of erroneous payments.</td>
<td>Update</td>
</tr>
<tr>
<td>FUNCTION</td>
<td>RESPONSIBLE OFFICE</td>
<td></td>
</tr>
<tr>
<td>----------</td>
<td>-------------------</td>
<td></td>
</tr>
<tr>
<td><strong>CLAIMS</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| Military members’ pay, allowances, travel, transportation, retired pay, and survivor benefits | Defense Office of Hearings and Appeals  
Defense Legal Services Agency  
P.O. Box 3656  
Arlington, VA 22203-1995  
(703) 696-8524 |
| Amounts collected from transportation carriers for damage or loss of property shipped at government expense | Defense Office of Hearings and Appeals  
Defense Legal Services Agency  
P.O. Box 3656  
Arlington, VA 22203-1995  
(703) 696-8524 |
| Federal civilian employees’ compensation and leave | ★Program Manager, Room 7671  
Office of Merit Systems Oversight and Effectiveness  
Office of Personnel Management  
1900 E Street NW, Washington, DC 20415  
(202) 606-7948 |
| Federal civilian employees’ travel, transportation and relocation expenses and allowances | The Civilian Board of Contract Appeals  
1800 F Street, NW  
Washington, DC 20405-0002  
(202) 606-8800  
FAX (202) 606-0019  
www.cbca.gsa.gov |
| **ADVANCE DECISIONS** | |
| Military members’ pay, allowances, travel, transportation, retired pay, and survivor benefits | Office of the Secretary of Defense  
Office of the Deputy General Counsel (P&HP)  
Room 3B688  
1600 Defense Pentagon  
Washington, DC 20301-1600  
(703) 571-9343 |
| Use of appropriated funds | Office of the Secretary of Defense  
Office of the Deputy General Counsel (Fiscal)  
Room 3B688  
1600 Defense Pentagon  
Washington, DC 20301-1600  
(703) 571-9343 |
| Federal civilian employees’ compensation and leave | ★Program Manager, Room 7671  
Office of Merit Systems Oversight and Effectiveness  
Office of Personnel Management  
1900 E Street NW, Washington, DC 20415  
(202) 606-7948 |
## FUNCTION RESPONSIBLE OFFICE

### ADVANCE DECISIONS (continued)

<table>
<thead>
<tr>
<th>Function</th>
<th>Office</th>
</tr>
</thead>
</table>
| Federal civilian employees’ travel, transportation and relocation expenses and allowances | The Civilian Board of Contract Appeals  
1800 F Street, NW  
Washington, DC 20405-0002  
(202) 606-8800  
FAX (202) 606-0019  
[www.cbca.gsa.gov](http://www.cbca.gsa.gov) |

### RELIEF OF LIABILITY

<table>
<thead>
<tr>
<th>Function</th>
<th>Office</th>
</tr>
</thead>
</table>
| Physical loss of funds and erroneous payments | Relief of Liability Section, Policy and Performance Management, DFAS-NPD/IN  
8899 E. 56th Street  
Indianapolis, IN 46249-0500  
(317) 510-6876 or (816) 926-7140 |

### WAIVER OF ERRONEOUS PAYMENTS

<table>
<thead>
<tr>
<th>Function</th>
<th>Office</th>
</tr>
</thead>
</table>
| Pay and allowances (includes military and civilian employees) | ★Defense Finance and Accounting Service  
Indianapolis DFAS-IN  
Department 3300 (Waiver/Remission)  
8899 E. 56th Street  
Indianapolis, IN 46249-3300 |
| Retired payments | Defense Finance and Accounting Service  
U.S. Military Retirement Pay  
PO Box 7130  
London, KY 40742-7130  
1-800-321-1080 |
| Annuity payments (includes survivor annuity payments) | Defense Finance and Accounting Service  
U.S. Military Annuitant Pay  
PO Box 7131  
London, KY 40742-7131  
1-800-321-1080 |