

**SUMMARY OF CHANGES TO
DOD 7000.14-R, VOLUME 5, APPENDIX E
“RESPONSIBLE OFFICES FOR CLAIMS, ADVANCE DECISIONS, REQUESTS FOR
RELIEF OF LIABILITY AND WAIVERS OF ERRONEOUS PAYMENTS”**

All changes are denoted by blue font.

Substantive revisions are denoted by a ★ preceding the section,
paragraph, table or figure that includes the revision

Hyperlinks are denoted by *underlined, bold, italic, blue font.*

PARAGRAPH	EXPLANATION OF CHANGE/REVISION	PURPOSE
Multiple	Revises appendix with updated addresses and phone number for the offices responsible for claims, advance decisions, relief of liability, and waiver of erroneous payments.	Update

APPENDIX E

**RESPONSIBLE OFFICES FOR CLAIMS, ADVANCE DECISIONS,
REQUESTS FOR RELIEF OF LIABILITY
AND WAIVERS OF ERRONEOUS PAYMENTS**

FUNCTION	RESPONSIBLE OFFICE
CLAIMS	
Military members' pay, allowances, travel, transportation, retired pay, and survivor benefits	Defense Office of Hearings and Appeals Defense Legal Services Agency P.O. Box 3656 Arlington, VA 22203-1995 (703) 696-8524
Amounts collected from transportation carriers for damage or loss of property shipped at government expense	Defense Office of Hearings and Appeals Defense Legal Services Agency P.O. Box 3656 Arlington, VA 22203-1995 (703) 696-8524
Federal civilian employees' compensation and leave	★Program Manager, Room 7671 Office of Merit Systems Oversight and Effectiveness Office of Personnel Management 1900 E Street NW, Washington, DC 20415 (202) 606-7948
Federal civilian employees' travel, transportation and relocation expenses and allowances	The Civilian Board of Contract Appeals 1800 F Street, NW Washington, DC 20405-0002 (202) 606-8800 FAX (202) 606-0019 www.cbca.gsa.gov
ADVANCE DECISIONS	
Military members' pay, allowances, travel, transportation, retired pay, and survivor benefits	Office of the Secretary of Defense Office of the Deputy General Counsel (P&HP) Room 3B688 1600 Defense Pentagon Washington, DC 20301-1600 (703) 571-9343
Use of appropriated funds	Office of the Secretary of Defense Office of the Deputy General Counsel (Fiscal) Room 3B688 1600 Defense Pentagon Washington, DC 20301-1600 (703) 571-9343
Federal civilian employees' compensation and leave	★Program Manager, Room 7671 Office of Merit Systems Oversight and Effectiveness Office of Personnel Management 1900 E Street NW., Washington, DC 20415 (202) 606-7948

FUNCTION	RESPONSIBLE OFFICE
ADVANCE DECISIONS (continued)	
Federal civilian employees' travel, transportation and relocation expenses and allowances	The Civilian Board of Contract Appeals 1800 F Street, NW Washington, DC 20405-0002 (202) 606-8800 FAX (202) 606-0019 www.cbca.gsa.gov
RELIEF OF LIABILITY	
Physical loss of funds and erroneous payments	Relief of Liability Section, Policy and Performance Management, DFAS-NPD/IN 8899 E. 56th Street Indianapolis, IN 46249-0500 (317) 510-6876 or (816) 926-7140
WAIVER OF ERRONEOUS PAYMENTS	
Pay and allowances (includes military and civilian employees)	★ Defense Finance and Accounting Service Indianapolis DFAS-IN Department 3300 (Waiver/Remission) 8899 E. 56th Street Indianapolis, IN 46249-3300
Retired payments	Defense Finance and Accounting Service U.S. Military Retirement Pay PO Box 7130 London, KY 40742-7130 1-800-321-1080
Annuity payments (includes survivor annuity payments)	Defense Finance and Accounting Service U.S. Military Annuitant Pay PO Box 7131 London, KY 40742-7131 1-800-321-1080