

**Program: Defense Health**

**Agency: Department of Defense--Military**

**Bureau: Defense Health**

**Rating: Adequate**

**Program Type: Direct Federal**

**Program Summary:**

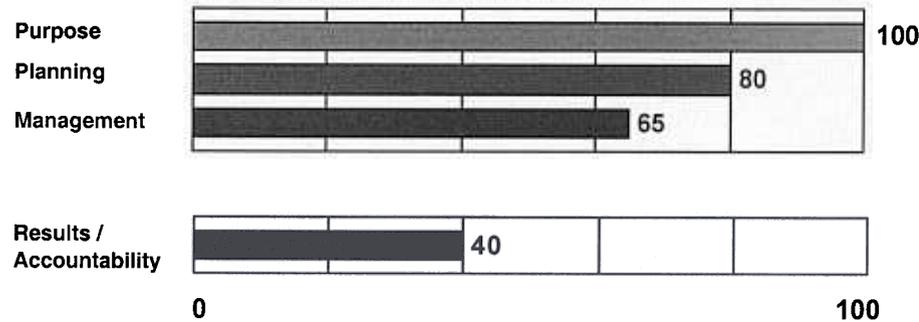
The Defense Health Program (DHP) trains military medical personnel and provides health care in peace and war time to active duty members, retirees and their families around the globe.

The assessment found that the program has a unique and clear mission of providing medical readiness training for war time. In addition,

- DoD patients are generally satisfied with the availability and quality of health care.
- In 2003, DoD made good progress in implementing its new five-year health strategic plan.
- The program scored relatively low on the Program Results area primarily because it has not yet fully developed performance measures aligned to its new strategic plan, as apparent in table at left. While these results are still unknown, DoD is widely recognized for ensuring quality medical care in combat zones and at home – hence, the rating of “Adequate.”
- The program needs to develop efficiency measures and link performance results to its budget.
- DoD continues to improve its collaboration with the Department of Veterans Affairs (VA). DoD and VA have developed a joint sharing strategic plan.

In response to these findings, DoD will:

1. Take steps to finalize performance measures with annual targets that are aligned to its new strategic plan.
2. Develop efficiency measures and identify how it can link performance results to its budget.
3. Improve coordination with VA through sharing of enrollment and patient record data as well as through implementation of several joint medical sites.
4. Further the implementation of the DoD/VA joint sharing strategic plan.



**Key Performance Measures**

**Year Target Actual**

Measure	Year	Target	Actual
Annual Measure: Patient Satisfaction Surveys	2003	55%	
	2004	57%	
	2004	65%	
Annual Efficiency Measure: Measures are being developed on inpatient and outpatient costs in the direct care system.			
Annual Efficiency Measure: Measures are being developed on the medical readiness status of active duty members			

**Program Funding Level (in millions of dollars)**

<u>2003 Actual</u>	<u>2004 Estimate</u>	<u>2005 Estimate</u>
15,398	16,392	17,640